



Lutheran School Wagga Wagga

PRIVACY POLICY

Mission Statement

To work under God in partnership with parents to provide an inclusive, nurturing and high-quality education for every student.

Purpose

This policy outlines how Lutheran School Wagga Wagga will use and manage personal information and your rights in relation to your personal information, including how to complain and how we deal with complaints.

Lutheran School Wagga Wagga is committed to managing personal information in an open and transparent way. The School will take all reasonable steps under the circumstances to implement practices, procedures and systems relating to the School's functions or activities that:

- will ensure compliance with the Australian Privacy Principles
- will enable the School to deal with enquiries or complaints about complaints with the Australian Privacy Principles

The School may, from time to time, review and update this Privacy Policy to take account of new laws and technology, changes to the School's operations and practices and to ensure it remains appropriate to the changing School environment.

The School is bound by the Australian Privacy Principles contained in the Commonwealth Privacy Act 1988. In relation to health records, the School is also bound by the Health Privacy Principles which are contained in the Health Records and Information Privacy Act 2002 (NSW).

Australian Privacy Principles

- APP 1: Open and transparent management of personal information
- APP 2: Anonymity and pseudonymity
- APP 3: Collection of solicited personal information
- APP 4: Dealing with unsolicited personal information
- APP 5: Notification of the collection of personal information
- APP 6: Use or disclosure of personal information
- APP 7: Direct marketing
- APP 8: Cross-border disclosure of personal information
- APP 9: Adoption, use or disclosure of government related identifiers
- APP 10: Quality of personal information
- APP 11: Security of personal information
- APP 12: Access to personal information
- APP 13: Correction of personal information

1. What kinds of personal information does the School collect ?

The type of information the School collects and holds includes (but is not limited to) personal information, including health and other sensitive information, about:

Students and parents and/or guardians ('parents') before, during and after the course of a student's enrolment at the School, including:

- name, contact details (including next of kin), date of birth, gender, language background, previous School and religion
- parents' education, occupation and language background
- medical information (e.g. details of disability and/or allergies, absence notes, medical reports and names of doctors)
- conduct and complaint records, or other behaviour notes, and School reports
- information about referrals to government welfare agencies
- counselling reports
- health fund details and Medicare number
- any court orders
- volunteering information
- photos and videos at School events.

Job applicants, staff members, volunteers and contractors, including:

- name, contact details (including next of kin), date of birth, and religion
- information on job application
- professional development history
- salary and payment information, including superannuation details
- medical information (e.g. details of disability and/or allergies, and medical certificates)
- complaint records and investigation reports
- leave details
- photos and videos at School events
- workplace surveillance information
- work emails and private emails (when using work email address) and Internet browsing history.

Other people who come into contact with the School, including name and contact details and any other information necessary for the particular contact with the School.

2. *How we collect personal information*

Personal Information you provide:

The School will generally collect personal information held about an individual by way of forms filled out by parents or students, face-to-face meetings and interviews, emails and telephone calls. On occasions people other than parents and students provide personal information.

Personal Information provided by other people:

In some circumstances the School may be provided with personal information about an individual from a third party, for example a report provided by a medical professional or a reference from another School.

Personal information from other sources:

We may also collect personal information through surveillance activities (such as CCTV security cameras) and Cyber monitoring programs.

Exception in relation to employee records:

Under the Privacy Act and the Health Records Act, the Australian Privacy and Health Privacy Principles do not apply to an employee record. As a result, this Privacy Policy does not apply to the School's treatment of an employee record, where the treatment is directly related to a current or former employment relationship between the School and employee.

3. How will the School use the personal information you provide?**Students and Parents:**

In relation to personal information of students and parents, the School's primary purpose of collection is to enable the School to provide Schooling to students enrolled at the School, exercise its duty of care, and perform necessary associated administrative activities, which will enable students to take part in all the activities of the School. This includes satisfying the needs of parents, the needs of the student and the needs of the School throughout the whole period the student is enrolled at the School.

The purposes for which the School uses personal information of students and parents include:

- satisfy the needs of parents, the needs of students and the needs of the School
- keeping parents informed about matters related to their child's Schooling, through correspondence, apps, newsletters and magazines
- complying with reporting requirements to the relevant government authorities
- day-to-day administration of the School
- looking after students' educational, social and medical wellbeing
- seeking donations and marketing for the School (see the Marketing and Fundraising section of this Privacy Policy)
- to satisfy the School's legal obligations and allowing the School to discharge its duty of care.

In some cases where the School requests personal information about a student or parent, if the information requested is not provided, the School may not be able to enrol or continue the enrolment of the student or permit the student to take part in a particular activity.

Job applicants and contractors:

The purposes for which the School uses personal information of job applicants and contractors include:

- assessing and (if successful) engaging the applicant or contractor
- administering the individual's employment or contract, as the case may be
- for insurance purposes
- seeking donations and marketing for the School
- satisfying the School's legal obligations, for example, in relation to child protection legislation.

Volunteers

- to contact you about, and administer, the volunteer position
- for insurance purposes
- satisfying the School's legal obligations, for example, in relation to child protection legislation.

Marketing and fundraising:

The School treats marketing and seeking donations for the future growth and development of the School as an important part of ensuring that the School continues to provide a quality learning environment in which both

students and staff thrive. Personal information held by the School may be disclosed to organisations that assist in the School's fundraising, for example, the P & F (Parents and Friends Association).

Parents, staff, contractors and other members of the wider School community may from time to time receive fundraising information. School publications, like newsletters and magazines, which include personal information, may be used for marketing purposes.

4. Who might the School disclose personal information to and store your information with?

The School may disclose personal information, including sensitive information, held about an individual for educational, administrative and support purposes. This may include to:

- other Schools and teachers at those Schools
- the Lutheran Church of Australia and/or its affiliates (e.g. LEVNT, the School's local parish)
- government departments (including for policy and funding purposes)
- medical practitioners
- people providing educational, support and health services to the School, including specialist visiting teachers, [sports] coaches, volunteers, and counsellors
- providers of learning and assessment tools
- assessment and educational authorities, including the Australian Curriculum, Assessment and Reporting Authority (ACARA) and NAPLAN Test Administration Authorities (who will disclose it to the entity that manages the online platform for NAPLAN)
- people providing administrative and financial services to the School
- recipients of School publications, such as newsletters and magazines
- students' parents or guardians
- anyone you authorise the School to disclose information to
- anyone to whom we are required or authorised to disclose the information to by law, including child protection laws.

Storing information:

We use information management and storage systems provided by third party service providers, e.g. cloud hosting. Personal information is stored with and accessible by their-party service providers for the purpose of providing services to the School in connection with the systems.

Sending and storing information overseas:

The School may disclose personal information about an individual to overseas recipients, for instance, to facilitate a School exchange.

The School may use online or 'cloud' service providers to store personal information and to provide services to the School that involve the use of personal information, such as services relating to email, instant messaging and education and assessment applications. Some limited personal information may also be provided to these service providers to enable them to authenticate users that access their services. This personal information may be stored in the 'cloud' which means that it may reside on a cloud service provider's servers which may be situated outside Australia.

5. How does the School treat sensitive information?

In referring to 'sensitive information', the School means: information relating to a person's racial or ethnic origin, political opinions, religion, trade union or other professional or trade association membership, philosophical

beliefs, sexual orientation or practices or criminal record, that is also personal information; health information and biometric information about an individual. Sensitive information will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use or disclosure of the sensitive information is allowed by law.

6. Management and security of personal information

The School's staff are required to respect the confidentiality of students and parents personal information and the privacy of individuals. The School has in place steps to protect the personal information the School holds from misuse, interference and loss, unauthorised access, modification or disclosure by use of various methods including locked storage of paper records and password access rights to computerised records.

Data breaches:

The School recognises that data breaches may occur through such things as accident, negligence or theft.

A data breach is any unauthorised access to or unauthorised disclosure or loss of any personal information collected or held by the School and can be as a result of accidents, negligence, theft or malicious activity.

Examples of possible breaches include:

- Lost or stolen laptops or removable storage devices
- Lost or stolen paper records
- Databases of personal information being 'hacked' or illegally accessed
- Hard drives or other digital storage media being disposed of without content being erased
- Employees accessing or disclosing personal information outside of the authorisation of their employment
- Incorrectly sending personal information to the wrong person; and
- Collecting, using or disclosing any sensitive information for which no appropriate consent to collect, use and/or disclose the information that has been obtained by the School.

Pursuant to section 26WE of the Privacy Amendment (Notifiable Data Breaches) Act 2017, an 'eligible data breach' occurs in circumstances where:

- There is unauthorised access or unauthorised disclosure of information and a reasonable person would conclude that access or disclosure would be likely to result in serious harm to any of the individuals to whom information relates
- Information is lost in circumstances where such unauthorised access or disclosure is likely to occur and a reasonable person would conclude that, assuming such access or disclosure did occur, it would be likely to result in serious harm to any individuals to whom that information relates.

Where such breach occurs, the School undertakes to prepare a statement in accordance with the privacy Amendment (Notifiable Data Breachers) Act 2017 and notify the Office of the Australian Information Commissioner (OAIC) and affected individuals as soon as practicable after the School becomes aware of the eligible data breach except where exempted under the Act.

7. Access and correction of personal information

Under the Commonwealth Privacy Act and the Health Records Act, an individual has the right to seek and obtain access to any personal information which the School holds about them and to advise the School of any perceived

inaccuracy. Students will generally be able to access and update their personal information through their parents.

There are some exceptions to these rights set out in the applicable legislation.

To make a request to access or to update any personal information the School holds about you or your child, please contact the School Principal or Executive Assistant by telephone or in writing. The School may require you to verify your identity and specify what information you require. The School may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and copying any material requested. If the information sought is extensive, the School will advise the likely cost in advance. If we cannot provide you with access to that information, we will provide you with written notice explaining the reasons for refusal.

8. Consent and rights of access to the personal information of students

The School respects every parent's right to make decisions concerning their child's education. Generally, the School will refer any requests for consent and notices in relation to the personal information of a student to the student's parents. The School will treat consent given by parents as consent given on behalf of the student, and notice to parents will act as notice given to the student.

Parents may seek access to personal information held by the School about them or their child by contacting the School Principal or Executive Assistant by telephone or in writing. However, there may be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the School's duty of care to the student.

9. Enquiries and complaints

If you would like further information about the way the School manages the personal information it holds, or wish to complain that you believe that the School has breached the Australian Privacy Principles please contact the Principal by writing or telephone at principal@lpsww.nsw.edu.au / 02 69 238 100. The School will investigate any complaint and will notify you of the making of a decision in relation to your complaint as soon as is practicable after it has been made.

Related Policies and Procedures

Data Breach Response Plan

Enrolment Policy and Procedures

Enrolment Form, including collection statement and publication permissions

Related Legislation

Commonwealth Privacy (Private Sector) Act 1988

Privacy Amendment (Enhancing Privacy Protection) Act 2012

Privacy Amendment (Notifiable Data Breaches) Act 2017

Health Records and Information Privacy Act 2002 (NSW)

Document Information

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